

SERVICE

BULLETIN

Subject: CMOS Maintenance Board Incompatibility

Date: 11/6/00

Distribution: Select Frameworx Scorer Customers

Letter No. CEB00-5


Due to a change in hard drive configuration, it may be necessary to have two types of CMOS Maintenance Boards: the original CMOS Maintenance Board (part number 57-300478-4xx) and the CMOS-X Maintenance Board (part number 57-300994-400).

The CMOS Board supplied with your scorers (part number 57-300478-400) will not recognize some hard drives. If this CMOS Board is used in conjunction with one of these drives, it will cause the scorer not to boot up and render it inoperable. The CMOS-X Board is used to correct the compatibility issue with the standard CMOS Maintenance Board and certain types of hard drives.

The majority of these hard drives are Fujitsu, with a small quantity being Quantum. Not all Quantum hard drives are affected. These hard drives were shipped between September 1, 1999 and June 30, 2000. If you have received this bulletin, your center was shipped within this time frame.

To correct this issue, a new CMOS-X Maintenance Board, hard drive identification labels and instructions are supplied with this bulletin. The CMOS-X Maintenance Board is specifically designed to work with the configuration of these hard drives.

As a Brunswick customer, we value your business and hope this has not inconvenienced you. If you have further questions, please contact the Customer Response Center at 1-800-323-8141.



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