

# SERVICE BULLETIN

**Subject: IMPORTANT Safety Notice - Bankshot**

**Date: 1/20/05**

**Distribution: Selected Bankshot Customers**

**Bulletin No. SB05-2**

It has come to our attention that there have been some injuries to employees and customers as a result of inappropriate handling of the Bankshot bumper system. The risk we have identified occurs when customers or employees attempt to raise or lower the bumpers by hand. The system is designed to be raised and lowered by trained center personnel only; employees must be trained to utilize the special deployment tool (part number 171803) supplied with the equipment.

The risk we have identified is one that can be avoided through proper training of center personnel and supervision and monitoring of customer activity. Customers should never be allowed beyond the foul line. If they follow this basic rule of bowling, they will be protected from any injury associated with the Bankshot system as well as serious risk of slipping and falling. Every bowling center should strictly enforce this basic rule of bowling for the protection of customers and the avoidance of costly litigation.

Center personnel should be trained in the proper use of the Bankshot system, including the use of the special tool needed to raise and lower the bumpers. Center personnel who are not trained or who do not follow proper procedures can suffer severe cuts to their hand and fingers if they attempt to raise or lower the system by hand.

To help reinforce the risk of handling the bumpers, we are providing warning labels to be affixed to the bumper rails. The labels should be affixed at the foul line end of each bumper rail, with the text oriented so it can be easily read by the bowler, ensuring that any customer or employee will be warned of this hazard. Refer to Figure 1.



LABEL ON LEFT SIDE OF LANE - ADHERE TO RAIL



LABEL ON RIGHT SIDE OF LANE - ADHERE TO RAIL

*FIGURE 1*

If you are unable to ensure that your customers and employees will be given this message and will strictly enforce this rule, you may wish to consider upgrading to the Pinball Wizard bumper system. Because it is an automated system, Pinball Wizard lessens the risk of the injuries that can occur when Bankshot is misused.

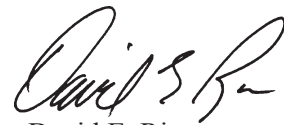
The Bankshot bumper system is a safe product when used properly by bowling center personnel with the designated tool. This bulletin and the enclosed label will help us all ensure that our employees and customers are made aware of the proper use of the Bankshot system so that they can avoid any risk of injury.

If you have questions regarding this or any other Service Bulletin, please contact the Brunswick Customer Response Center at 1-800-323-8141 or 231-725-4966, FAX 231-725-4667, or E-mail [http://www.brunswickbowling.com/contact\\_us](http://www.brunswickbowling.com/contact_us)

Best Regards,



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