

Subject: Bankshot/Pinball Wizard

Date: 10/5/01

Distribution: Bankshot & Pinball Wizard Customers

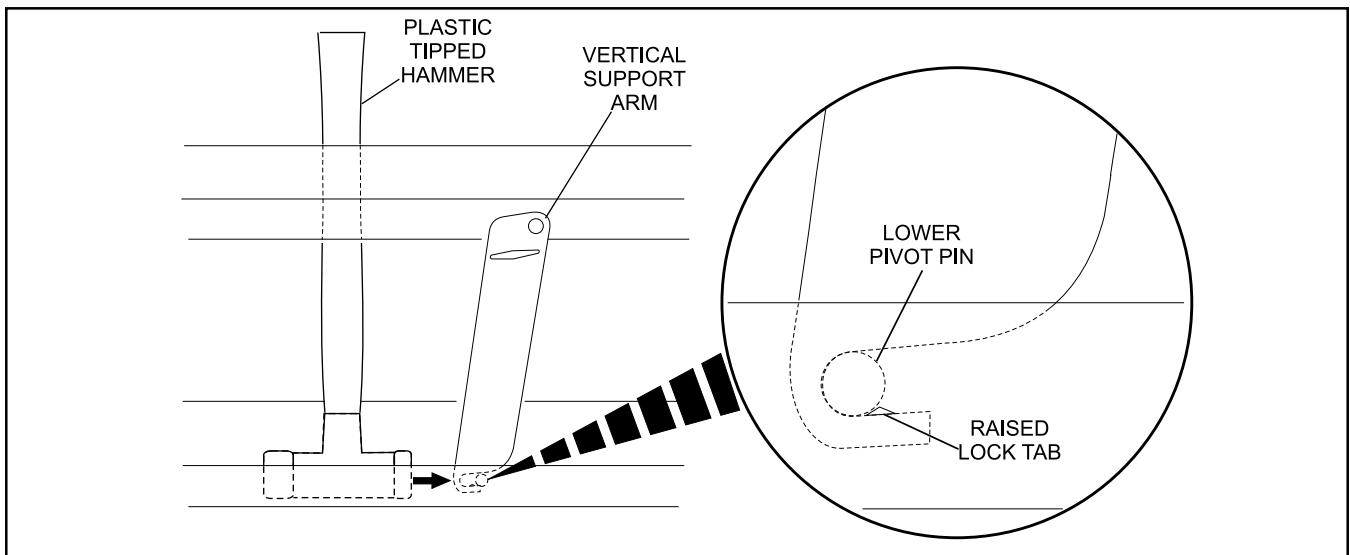
Letter No. CEB01-8

Bankshot and Pinball Wizard Vertical Support Replacement

In February 2001, a service bulletin was sent to all Pinball Wizard and Bankshot customers about the availability of replacement pins, clips and vertical support arms. Since that time we have received reports concerning breakage of the hook end of the support arms.

Experience has indicated that this type of breakage is typically associated with a support arm that has not been snapped completely onto the lower pivot pin.

During installation or replacement of any vertical support arms, ensure that the support is installed fully onto the pivot pin by using a plastic tipped hammer to snap the arm firmly into place. Attempting to install the arms by pressing them onto the pivot pin by hand is not sufficient.



If you have recently replaced any support arms, check them to verify that they are installed properly. Failure to do this may result in broken vertical support arms.

If you have any questions concerning the installation contact Brunswick Customer Response Center at 1-800-323-8141.

William P. Jager

Service Product Engineer

David E. Rice

Director of Training and Support