Brunswick

SERVICE BULLETIN

Subject: Computer Antivirus Protection

Date: 6/11/10

Bulletin No. SB10-8

The following information is presented to assist customers with maintaining Brunswick Vector Plus and Vector Center Network Systems (CNS) and keeping the computers free from virus attacks. Please review the information contained in this bulletin and if further clarification is required, contact Brunswick Technical Support (BTS) at 1-800-YES-BOWL or techsupport@brunbowl.com.

Adding Internet Capabilities to Your Brunswick System

Brunswick Technical Support strongly suggests that the Brunswick Internet Connection Policy be followed when adding internet connectivity to the Vector Plus or Vector System. The policy (current version is available from Brunswick Technical Support) explains how the hardware should be set up and the necessary steps to protect the CNS from virus attacks. Setting up the system in this manner will reduce the need to work with Brunswick Technical Support to get your system operating properly and the possibility of incurring charges for support.

Antivirus Protection

Antivirus software protects the computer against viruses, worms, Trojan horse programs, spy ware and related security threats. Licensed antivirus applications automatically update to immunize the computer against new computer virus outbreaks coming from the internet or from applications that have been loaded on the computer. If the antivirus application is allowed to expire, it quickly becomes out of date and will no longer protect the computer from any new viruses or spy ware that can be launched at any time. This can be costly to your business as well as time consuming to correct the damage to the computer files and operating system.

Many customers purchase or renew their antivirus protection software one year at a time. The Brunswick Technical Support Team recommends that the antivirus program be checked every 4 months to make sure the software license is current.

Brunswick recommends these antivirus applications:

i ***IMPORTANT!:*** *Make sure the antivirus application version purchased is for the operating system that is currently running on the Brunswick Vector Plus Server or Vector Dator computer. (Examples: Windows 2003 Server, Windows 2000 or Windows 2000 Server etc.)*

Antivirus Software	Manufacturer	Notes
NOD32	ESET Software	
Trend Micro	Trend Micro Software	
McAfee Virus Total Protection	McAfee Software	Make sure to purchase this on-line for the server's Operating System. In-store version typically does not work on Servers
Vipre	Sunbelt Software	Vipre notifies customers via email. If your email address changes, make sure Vipre is notified.

i ***NOTE:*** The following software packages have not worked well with Vector Plus:

• Norton Antivirus 2006, 2007 or 2008

The recommended applications all perform well and will help keep the system free from viruses.

If additional information is required concerning antivirus protection, please contact Brunswick Technical Support at techsupport@brunbowl.com or call 1-800-YES-BOWL.

For additional tips on Vector Plus CNS, Vector CNS and other Brunswick products, go to http://www.brunswickbowling.com/service-support/tech-support/

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