

SERVICE BULLETIN

Subject: Striking Line® Bar Stool Replacement Program

Date: 3/15/13

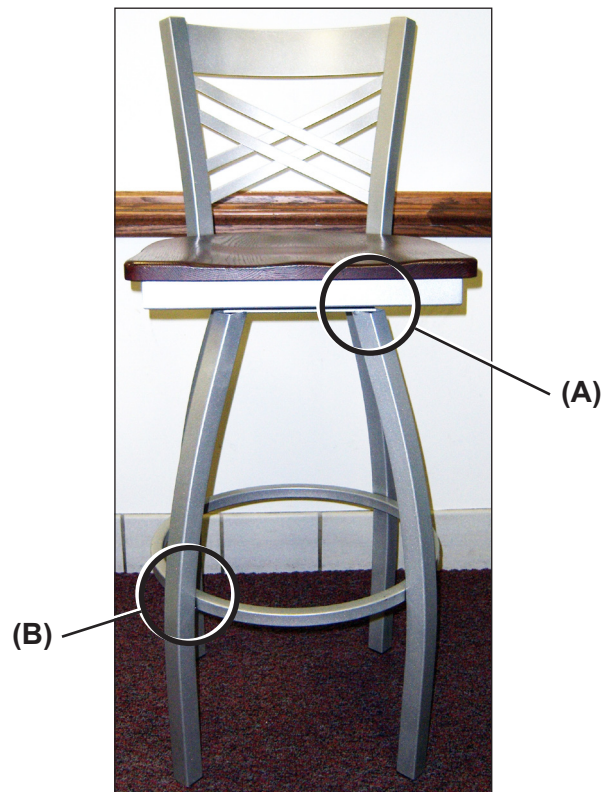
Bulletin No. SB13-2

This Service Bulletin is to serve notification to customers that purchased freestanding Striking Line® bar stools from Brunswick Bowling & Billiards Corporation. We have received reports of possible integrity issues with the stool base. It has been reported on some bases that the welds attaching the legs to the seat base plate and the legs to the foot ring have failed.

Although we are not aware of any injuries associated with this issue, it is possible that a customer injury could result. Therefore Brunswick Bowling & Billiards Corporation is advising you to inspect your freestanding Striking Line® bar stool bases in two locations:

- (A) Where the legs attach to the seat swivel base plate and...
- (B) Where the legs attach to the foot ring.

If you notice any welds that appear to be loose, broken or cracked in those locations, the bar stool(s) should be removed from service immediately.



In our efforts to contact all affected parties, we believe some of the bar stools are no longer at the original location. If you have purchased these Brunswick bar stools from a third party or another bowling center, Brunswick will provide replacement bar stool bases to your center at no charge.

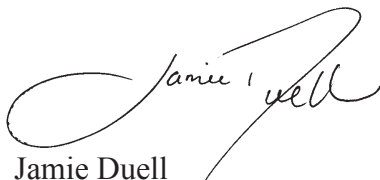
Upon conducting a complete inspection of the bases of each bar stool, you may contact Brunswick Bowling's Warranty Resolution Department at 1-800-937-2695 ext. 3498 between 8:30 am and 4:30 pm EST, Monday through Friday to make arrangements for replacements and to address any concerns or questions you may have.

Replacement will require removal of the seat from the existing base and reinstallation on the new base. The tools required are typically available in a bowling center.


- 2 each, 7/16" combination or open end wrenches

We regret this inconvenience, but out of concern for the safety of your customers, we wanted to bring this matter to your attention as quickly as possible. Thank you for your cooperation.

If you have questions regarding the information contained in this Service Bulletin, please contact Brunswick Technical Support at 1-800-937-2695 or 231-725-4966, FAX 231-725-4667, or Email techsupport@brunbowl.com Visit <http://www.brunswickbowling.com/service-support/tech-support/> for electronic files of this and other Service Bulletins.



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