



IMPORTANT SAFETY NOTICE

Dear Valued Customer:

In the interest of your safety, Brunswick Bowling & Billiards Corporation has decided to conduct an inspection and replacement of defective Striking Line® and Frameworx® Premium series seating (Model No. 830B and 830D "Voltaire swivel"), in cooperation with the U.S. Consumer Product Safety Commission. Affected seating was shipped from February, 2008 through December, 2009. During the manufacturing process, the seat frame's weldnuts used to hold the wooden seat in place were ground down so that insufficient support remained and the seat can come loose. If this happens while someone is sitting in the chair, he or she could fall.

Brunswick, or an authorized Brunswick Service provider, may have already contacted you about inspecting and replacing your seats if appropriate. If not, please contact Brunswick Warranty Resolution immediately @ 1-800-937-2695 Ext. 3494. Brunswick will work with you to schedule a technician to visit your center, inspect the seats and make necessary arrangements to replace defective seats at no charge to you. Until this inspection is performed and any needed replacements made, we urge you to inspect the seats daily to ensure that the hardware is secure. Any seats that you believe to be loose should be put out of service until Brunswick inspects and resolves any questionable issues.

We regret this inconvenience, but we are concerned for your safety. If you have any questions, please call us at 1-800-937-2695 Ext. 3494 between 8:30 am and 4:30 pm Eastern Time, Monday through Friday, or you may visit the Brunswick website at www.brunswickbowling.com.

Regards,

A handwritten signature in black ink, appearing to read "David Sella". The signature is written in a cursive style with a large, looped initial "D".

David Sella
Vice President, Capital Equipment Marketing & Engineering
Bowling Products