

SERVICE BULLETIN

Subject: Phoenix Lite Not Conditioning

Date: 6/2/14

Bulletin No. SB14-10

We have received reports that the Phoenix Lite LT4 lane machine can suddenly stop conditioning. Upon further investigation, we have determined that this may occur if the tank was removed (for cleaning or changing wicks) and reinstalled incorrectly in the machine.

The tank must be mounted correctly on the support tube so that it rests properly against the transfer roller. An improperly mounted tank will ultimately result in the conditioner not being applied to the lane surface. We have found that it is possible to align the tank with its retaining bracket, yet still install the tank incorrectly. Refer to Figures 1 and 2.

TANK RESTING IN FRONT OF
SUPPORT TUBE.
REMOVE AND CORRECTLY
POSITION ONTO SUPPORT TUBE

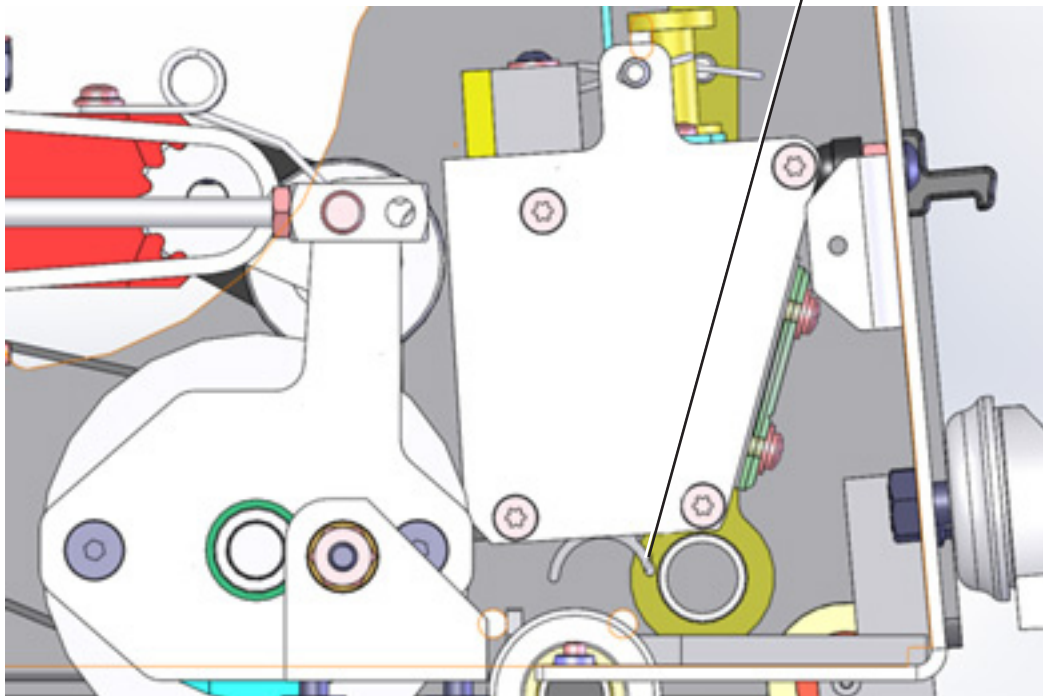


Figure 1. Tank Positioned Incorrectly on Support Tube

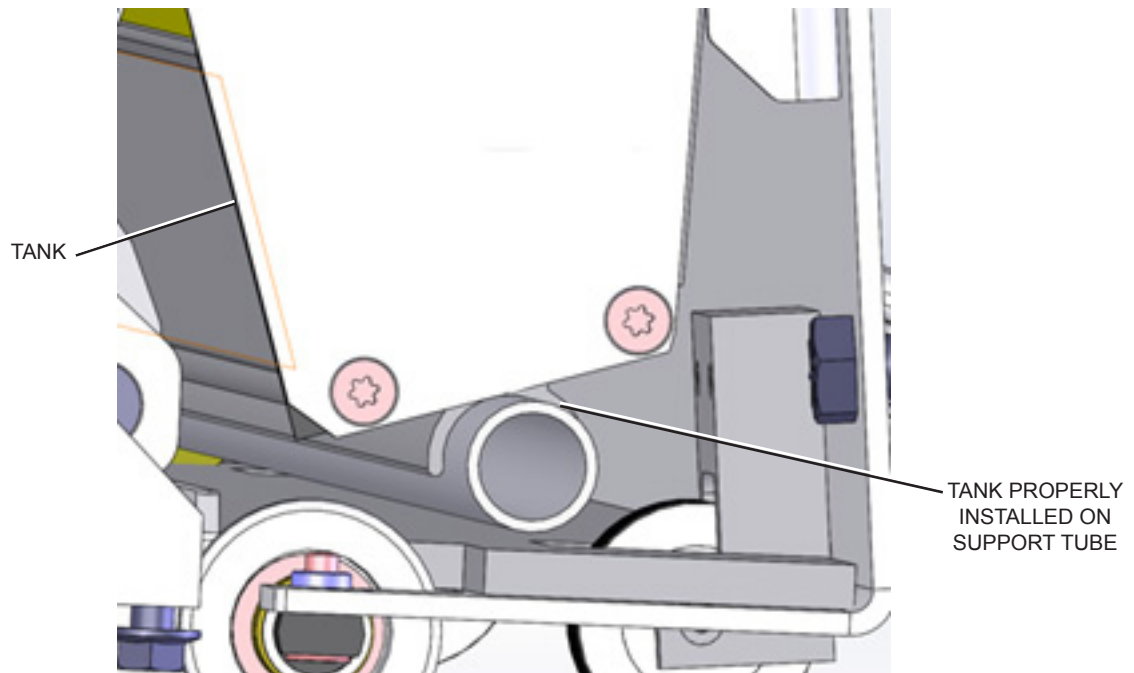


Figure 2. Conditioner Tank in its Proper Position on Support Tube

It is easiest to check for proper mounting with the machine in the upright or storage position. In this position you can see the bottom of the oil tank and the support tube that it is resting on.

If you have questions regarding the information contained in this Service Bulletin, please contact Brunswick Technical Support at 1-800-937-2695 or 231-725-4966, FAX 231-725-4667, or Email techsupport@brunbowl.com Visit <http://www.brunswickbowling.com/service-support/tech-support/> for electronic files of this and other Service Bulletins.

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