

SERVICE BULLETIN

Subject: Lane Monitor UV Pick-Up Tape - 11-900070-000

Date: 9/24/13

Bulletin No. SB13-9

We have received reports of UV Pick-Up Tape used in the computer lane monitor, recording a lower graph reading than typical. Our testing has confirmed that UV Pick-Up Tape Batch #23111 has a 25% lower reading than normal specifications.

Only tape from batch 23111 is affected. Refer to the batch number found on the outside of the original white box to determine if your lane readings may have been impacted. Refer to Figure 1.



Figure 1

The UV Pick-Up Tape is still functional even with the lower readings. We have developed the following temporary procedure to allow the lane monitor to correctly read the UV values from calibration strips when using tape from batch 23111.

1. Locate the original calibration range number printed on the calibration strip. Refer to Figure 2.

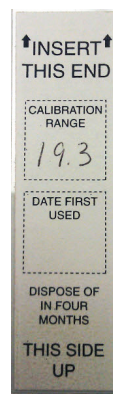


Figure 2

2. Multiply the calibration range number by 1.25 to determine the alternative calibration number.
Example (19.3 * 1.25 = 24.1)

3. Write the calculated alternative calibration range number on the calibration strip.
4. Calibrate the computer lane monitor using the appropriate calibration range number:
 - a. UV Pick-Up Tape (batch #2311) – Use alternative calibration range number.
 - b. UV Pick-Up Tape (all other batches) – Use original calibration range number.

If the unit will not calibrate properly, we ask that you submit a warranty claim from our website www.brunswickbowling.com/ to request replacement tape.

We have temporarily removed the UV tape in question from our warehouse and are working with our vendor to correct this issue and replenish stock as quickly as possible.

If you have questions regarding the information contained in this Service Bulletin, please contact Brunswick Technical Support at 1-800-937-2695 or 231-725-4966, FAX 231-725-4667, or Email techsupport@brunbowl.com Visit <http://www.brunswickbowling.com/service-support/tech-support/> for electronic files of this and other Service Bulletins.



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