

Brunswick 

SERVICE BULLETIN

**Subject: Discontinuation of Classic Scoring and
CenterMaster Support**

Date: 1/9/15

Bulletin No. SB15-1

Brunswick has been supporting the CenterMaster and Classic scoring and management since 2000. These systems were each sold for 5 years, representing a supported life of about 15 years – a period that is well beyond the expected service life of computer systems. In addition, Brunswick's ability to support these systems diminishes each year as more and more spare parts become obsolete.

Effective July 1, 2015, Brunswick will no longer offer technical support for the Classic management and scoring system or the CenterMaster management system. Additionally, the Electronic Repair Center will no longer offer repair or exchange parts for these scoring management systems.

Effective immediately support plans for these systems will no longer be sold. Any customer that has either system and has purchased an annual support plan will continue to receive support until the end of the current support agreement. Please note that the manuals for these products will continue to be accessible on our website.

Special promotional offers on Brunswick Vector Plus and new Sync scoring and management systems are available for centers currently using Classic or CenterMaster. Your local sales representative will be contacting you about these offers. You can also visit our website at (<http://www.brunswickbowling.com/contact/sales-rep/>) or call 1-800-937-2695, option 2, then 3 to speak with a Brunswick representative.

If you have questions regarding the information contained in this service bulletin, please contact Brunswick Technical Support at 1-800-937-2695 or 1-231-725-4966 or fax 231-725-4667 or Email techsupport@brunbowl.com . Visit <http://brunswickbowling.com/service-support/tech-support/> for electronic files of this and other service bulletins.



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