



SERVICE BULLETIN

**Subject: Support Discontinuation for AS & CMS
Scoring Systems**

Date: 11/11/14

Bulletin No. SB14-4B

Brunswick has been supporting its AS Scoring System for 30 years since its initial launch in 1985. It has now been 20 years since the system was last sold, and 15 years since Center Management Systems was retired. Today, few of these systems are still in operation, and those that remain are well beyond the reasonably expected service life for computer equipment. In addition, Brunswick's ability to support discontinued systems diminishes each year as technicians retire and spare parts become harder to find.

For these reasons, effective January 1, 2015, Brunswick will no longer offer technical support for AS Series Scoring Systems or Center Management Systems (including Source Command, Cashworx, Desk Command and Command Network).

Effective immediately, Brunswick will also no longer be selling new annual Brunswick Technical Support contracts for AS Scoring or Center Management Systems. Customers who have already purchased an annual service agreement for any of these systems will of course continue to receive support through the end of their current contract.

Please note that Brunswick will continue to provide parts through the Electronic Repair Center in Muskegon as long as supplies are available. Also, the manuals for these products will continue to be available on our web site. The Bowl Tech Community (www.bowltech.com) is another useful resource for obtaining information about both AS Scoring and Center Management Systems.

Finally, special offers on Vector Scoring are available to centers with the AS Scoring System. Contact your local sales representative for more information (<http://www.brunswickbowling.com/contact/sales-rep/> or 1-800-937-2695, options 2 then 3).

If you have questions regarding the information contained in this Service Bulletin, please contact Brunswick Technical Support at 1-800-937-2695 or 231-725-4966, FAX 231-725-4667, or Email techsupport@brunbowl.com Visit <http://www.brunswickbowling.com/service-support/tech-support/> for electronic files of this and other Service Bulletins.

Greg Koch
Technical Support & Training Manager

William P. Jager
Training & Publications Manager